**University Recreation Center Climbing Wall Attendant**

University Climbing Wall Mission Statement:

To provide the Whitworth community with the opportunity to engage in the sport of climbing, fostering healthy living through quality recreation and education, and supporting and challenging all climbers regardless of their experience.

Definition and Purpose: The climbing wall is seeking a hardworking and responsible team member whose responsibilities include, but are not limited to, managing the desk at the climbing wall and assisting patrons with climbing equipment, cleaning the climbing area including the wall and holds as well as assisting with preventive maintenance, responding to maintenance concerns for climbing equipment, and monitoring the activity area for safety. This is a demanding, high-volume position with an emphasis on risk management, customer service, participant safety and positive relations. We ask that you handle yourself in a professional yet friendly manner while helping to encourage safe climbing experiences. Student employees will report to the University Recreation Center (U-Rec) director and the climbing wall student coordinator.

Student Employee Expectations:

* Model, promote and consistently enforce policies for the U-Rec and Indoor Climbing Center (ICC).
* Maintain written and oral communication with other staff members, supervisors and administrative staff.
* Maintain required certifications.
* Attend orientation sessions, staff meetings and in-service trainings.
* Maintain and promote a safe and fun environment for all participants and staff.
* Provide quality customer service to all patrons.
* Actively assess the abilities of climbers and strive to keep the ICC operations as safe as possible.
* Retain knowledge on climbing gear use and maintenance.
* Maintains climbing wall professional work attire and attitude while on shift at the wall.
* Maintains responsible use of time while working (e.g., not performing homework or other activities not related to climbing).

Position Duties and Responsibilities:

* Successful completion of a climbing wall instructor (CWI) training as well as in-house ICC training.
* Demonstrate knowledge/awareness for all programs and provide positive public relations, promotion and policy education to participants pertaining to all areas and programs while refraining from giving climbing advice unless asked for it.
* Participate, support and promote special events as they occur at the ICC.
* Participate, support and promote team building events at the ICC as schedule allows.
* Execute emergency procedures and provide First Aid and CPR assistance.
* Monitor for and ensure rules compliance.
* Monitor ICC by continually walking through the area, ensuring proper and safe use of all features and equipment.
* Visually and verbally check knots and harnesses for proper use and observe belay techniques.
* Maintain climbing desk area.
* Clean equipment, mats, holds, climbing wall area and assist with preventive maintenance (as needed).
* Lead and instruct groups of (2-16) people on climbing procedures and rules. Depending upon the clinic or event at the wall.
* Prep and rent equipment to climbers and reorganize upon return.
* Help plan and execute the rearranging of holds to create new climbing routes.
* Able to volunteer to cover and pick up shifts if needed.

Preferred Work and Extracurricular Experience:

* Awareness of climbing safety concerns and risk management.
* Experience top rope climbing, bouldering and belaying.
* Awareness and appreciation of individual climbing abilities.
* Excellent oral and written communication skills.
* Commitment to and passion for the sport of climbing.

Education: Must be a current Whitworth University student enrolled as a full-time undergraduate or graduate student.

Certifications: First Aid, Professional Rescuer CPR and blood borne pathogens certifications will be required before employment starts. This training is offered in conjunction with the U-Rec/ICC fall training just prior to the start of the school year.

Period of Employment: One academic year (contingent employment is dependent upon satisfactory completion of a 30 day probationary period and satisfactory job performance as evaluated by immediate supervisor). 10-15 hours per week.

Compensation: Student employees are paid an hourly wage consistent with WU student employment pay rate guidelines.

Training Requirements: Candidates must be able to attend CWI, ICC, and U-Rec training prior to the start of Fall Term. Dates will be communicated well in advance. Those unable to attend training will not be considered for employment.

Nondiscrimination Policy: The University Recreation Center prohibits discrimination, harassment, and bullying against any person for any reason, including age, ancestry, color, disability or handicap, national origin, race, religion, gender, sexual or affectional orientation, gender identity, appearance, matriculation, political affiliation, marital status, military status, or any other characteristic protected by law.

Career Readiness Competencies: Critical thinking and problem solving, oral and written communications, teamwork and collaboration, leadership, professionalism and work ethic, career management, and global and intercultural fluency.

Application process and deadline: Email your completed application packet to Todd Sandberg ([tsandberg@whitworth.edu](file:///Users/mmulligan/Downloads/tsandberg@whitworth.edu)) and McClain Chandler ([mchandler24@my.whitworth.edu](mailto:mchandler24@my.whitworth.edu)) or drop it off at the U-Rec member services desk by April 12.

**UNIVERSITY RECREATION CENTER**

**CLIMBING WALL ATTENDANT APPLICATION**

Name\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

(last) (first)

Local/Campus Address\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

(street, city, state, zip, OR residence hall/room #)

Phone #\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Email\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Current class standing: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ Expected date of graduation? \_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please circle all semesters you are available for work (add year)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (Fall, Jan Term, Spring, Summer)

Academic Major\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Planned Semesters Abroad? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

State work study eligible? Yes No (circle) Federal work-study eligible? Yes No (circle)

CPR/First Aid cards? Yes No (circle) Expiration?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ BBP Training? Yes No (circle)

PLEASE COMPLETE SEPARATELY AND SUBMIT WITH YOUR APPLICATION:

**Please complete the following and submit with your application:**

Attachments (3)

1. Résumé
2. Respond to the following questions:
   1. What makes climbing enjoyable to you, and how would you incorporate that into working at the wall?
   2. Describe how you will fulfill the position’s duties and responsibilities outlined in the job description?
   3. What sets you apart from other candidates?
   4. What other activities are you involved with, on or off campus, and how time consuming are they?
3. Professional References
   1. **Please list three people who can speak to your work ethic and character.**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Type of work & dates employed: Employer: (phone)

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Type of work & dates employed: Employer: (phone)

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Type of work & dates employed: Employer: (phone)

**I certify that the information provided in this application is true and I am submitting this on my own behalf.**

**X**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ DATE\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

(Signature)

**Climbing Wall Hours**:

Monday-Thursday: 4-10 p.m.

Friday: 4-7 p.m.

ON THE CHART BELOW PROVIDE THE HOURS WHICH YOU WANT TO WORK AT THE CLIMBING WALL:

* Do NOT provide your class schedule.
* You can provide multiple start and stop times for any single day in the chart below.

|  |  |
| --- | --- |
| Monday |  |
| Tuesday |  |
| Wednesday |  |
| Thursday |  |
| Friday |  |

Total hours desired per week? \_\_\_\_\_\_\_\_\_\_\_ (Maximum is 20 hours)

Can you be on call for shifts above and beyond your weekly schedule as needed? Yes \_\_\_\_\_\_\_ No \_\_\_\_\_\_\_